

**Open Report on behalf of Pete Moore,
Executive Director of Finance and Public Protection**

Report to:	Public Protection and Communities Scrutiny Committee
Date:	19 September 2017
Subject:	Quarter 1 Performance Report (1 April 2017 – 30 June 2017)

Summary:

The accompanying appendices to this report provide key performance information that is relevant to the work of the Public Protection and Communities.

Actions Required:

Members of the Public Protection and Communities are invited to consider and comment on the performance information contained in this report and highlight any recommendations or further actions for consideration.

1. Background

This report provides the Committee with performance and customer satisfaction information for Quarter 1 2017/2018 relevant to Public Protection, Lincolnshire Fire and Rescue and Libraries and Heritage Services as set out in the Council's Business Plan.

Council Business Plan 2017/2018

The Council Business Plan 2017/2018 was approved by Council on 24th February 2017. This report lists the measures in the Council Business Plan that are within the remit of this Scrutiny Committee. Appendix A includes further details on select indicators which have been highlighted for further discussion.

The full detail of all performance measures induced in the Council's Business Plan can be found online via the Performance Dashboard.

Web link - <http://www.research-lincs.org.uk/CBP-Landing-page.aspx>

Appendix B shows a breakdown of customer satisfaction information within the remit of this Scrutiny Committee.

Public Protection

The public are protected from unsafe and dangerous goods



Improve public safety by the reduction in drugs and alcohol misuse, focused on town centre alcohol fuelled violence and anti-social behaviour, young people and drug misuse



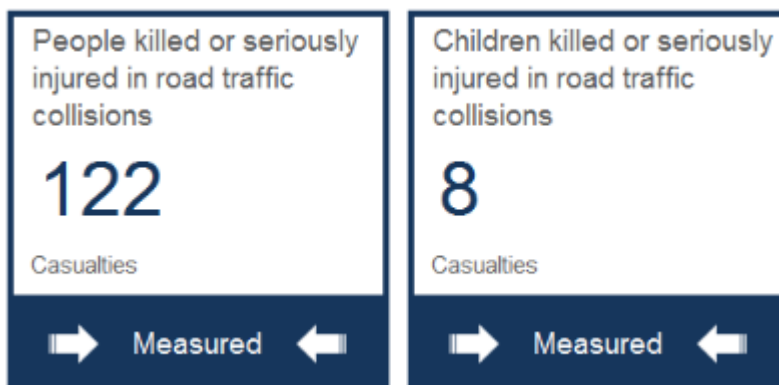
- 'Alcohol related antisocial behaviour incidents' due to technical issues there are some alcohol related anti-social behaviour incidents which have not been counted in the Q1 figure of 764 incidents. These will be corrected when data is available and it is anticipate that this figure will increase by around 70 incidents. Although the exact increase is not yet confirmed, given the under-counting of incidents there will be an increase compared to Q1 2016/2017 (766 incidents). In 2016 the two bank holidays for Easter fell within March whereas this year they fell within April which may have increased this quarters figures in comparison to last year. The weather may also have had an impact on these figures as during Q1 there were some warm sunny days which tend to see an increase in drinking behaviour.
- 'Alcohol related violent crime incidents' (403 incidents) is up 14% compared to Q1 2016/2017 (354 incidents) and is higher than Q4 2016/2017 (370 incidents). Although all violent crime is continuing on an upwards trend, the proportion of violence that is alcohol related has remained similar.

Increase public confidence in how we tackle domestic abuse



- 'Reported incidents of domestic abuse' due to technical issues there are some domestic abuse incidents which have not been counted in the Q1 (2,196 incidents). These will be corrected when available. It is expected that this figure will increase by around 240 incidents when all data is available. With this in mind commentary in relation to trends is not possible at present.
- 'Repeat referrals of domestic abuse to MARAC', comparison with previous quarters shows an increase by 3.5 percentage points this quarter compared to Quarter 4 2016/2017. The total number of referrals (new and repeat) to MARAC remains lower than in previous quarters which will have impacted the percentage repeat referral rate. The actual number of repeats referred (181) is not dissimilar to previous quarters, although is slightly higher than the number reported in Quarter 4 2016/2017 (167).

Reduce the number of people killed and seriously injured on Lincolnshire's roads



Although it is not appropriate to compare the following measures with a target, comparisons with historical data have been made:-

- 'People killed or seriously injured (KSI) in road traffic accidents' the January – March 2017 figure (122 casualties) is higher than the same period in 2016 (92 casualties). Analysis of collision and casualty data does not indicate any clear commonality or patterns. The overall increase in KSI's is mirrored across most user groups for example car drivers, motorcyclists, pedestrians etc.

- 'Children killed or seriously injured (KSI) in road traffic accidents' the figure for Jan – Mar 2017 (8 casualties) is higher than both January – March 2016 and January – March 2015 when there was 1 Child KSI recorded. However, the 2015 and 2016 figures of 1 Child KSI were unusually low in comparison to the overall average.

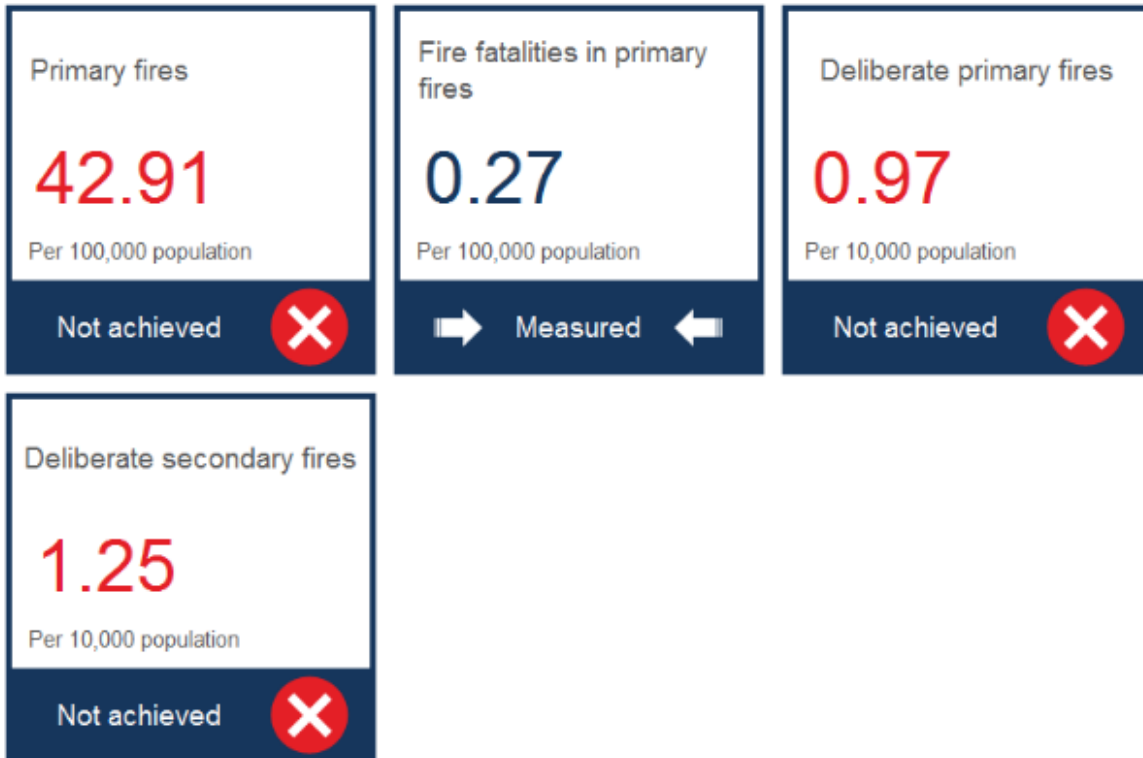
Reduce adult reoffending



- 'Satisfaction with response to crime and antisocial behaviour' did not meet the target of 62%. This measures satisfaction that the police and local council are working in partnership to deal with community safety issues. 2016/2017 survey results (59.9%) are reported in Q1 2017/2018 and although for Lincolnshire satisfaction has increased by 4.3 percentage points compared to 2015/16 results, and are 2.1 percentage points higher than the East Midlands average satisfaction results (57.8%) satisfaction is below target. Nationally, satisfaction levels have dropped (61.9% in 2015/2016 to 61.3% in 2016/2017). Although previous year's results have showed a downward trend in satisfaction for Lincolnshire this now appears to be improving.

Lincolnshire Fire and Rescue

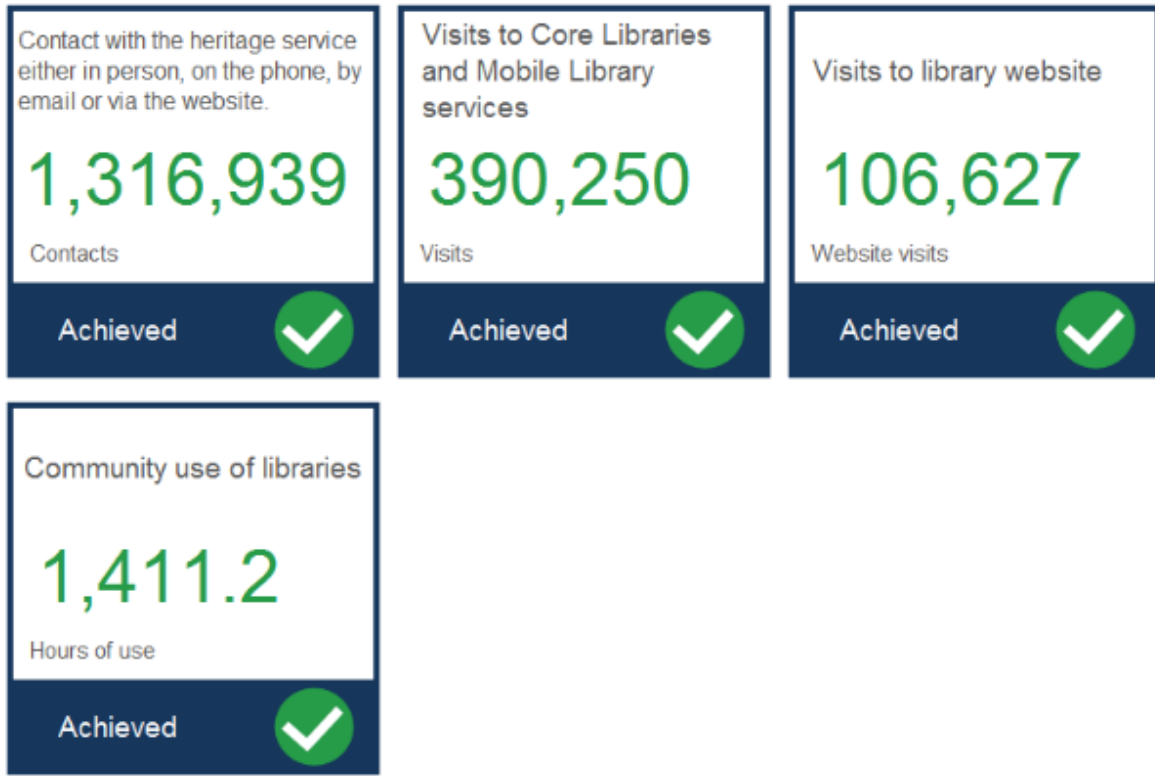
Reduce fires and their consequences



- 'Primary fires' we have seen an increase of 69 fires compared with Q1 last year. This can be attributed to a 40% increase in dwelling fires and a 43% increase in vehicle fires. In domestic dwellings, the number of cooking related fires and fires caused by electrical appliances has increased over the previous 2 years. We have developed a strategy around cooking fires and have engaged in a national campaign with the manufacturers of white goods, with the aim to reduce the occurrence of such incidents in future.
- 'Deliberate primary fires' there has been an increase of 21 deliberate primary fires compared with Q1 last year; this is 15 more than target. Vehicle fires are the main reason for the increase which has more than doubled from the same period last year (35 vehicle fires this year compared with 16 in 2016/2017). The Arson Task Force continue to work collaboratively with the neighbourhood policing teams on initiatives aimed at reducing deliberate fires.
- 'Deliberate secondary fires' there has been an increase of 34 deliberate secondary fires compared to Q1 last year; this is 10 more than target. All of the increases can be attributed to fires involving refuse. Gainsborough has seen an increase from 7 to 25, however local crews remain active with community engagement activities and the Arson Task Force work collaboratively with the neighbourhood policing teams on initiatives aimed at reducing deliberate fires.

Community Assets and Resilience Commissioning

Enable and encourage people to participate in Lincolnshire's culture



Communities and residents are supported to be involved in local decision making and have their views taken into account



2. Conclusion

Members of the Public Protection and Communities Scrutiny Committee are invited to consider and comment on the Q1 performance information and highlight any recommendations or further actions for consideration.

3. Consultation

a) Have Risks and Impact Analysis been carried out?

N/A

b) Risks and Impact Analysis

N/A

4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Quarter 1 Performance Report
Appendix B	Q1 Customer Satisfaction Information

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was collated by Daniel Steel, Scrutiny Officer, who can be contacted on 01522 552102 or daniel.steel@lincolnshire.gov.uk.

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